All about the Use & Care of your Freezer

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**IMPORTANT SAFETY INSTRUCTIONS**

### Definitions

This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

### Doors

- Handles are secure and tight
- Door seals completely to cabinet on all sides
- Door is level across the top

### Leveling

- Unit is level, side-to-side and tilted ¼” (6 mm) front-to-back
- Kick plate is properly attached to appliance
- Cabinet is setting solid on all corners

### Electrical Power

- House power turned on
- Unit is plugged in

### Final Checks

- Shipping material removed
- Appliance temperatures set
- Registration card sent in

### Installation Checklist

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### For your safety

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. Read product labels for flammability and other warnings.
- Do not operate the unit in the presence of explosive fumes.
- Remove and discard any spacers used to secure the shelves during shipping. Small objects are a choke hazard to children.
- Remove all staples from the carton. Staples can cause severe cuts, and also destroy finishes if they come in contact with other appliances or furniture.

### Child Safety

- Destroy carton, plastic bags, and any exterior wrapping material immediately after the unit is unpacked. Children should never use these items for play. Cartons covered with rugs, bedspreads, plastic sheets or stretch wrap may become airtight chambers and can quickly cause suffocation.
- An empty, discarded icebox, refrigerator, or freezer is a very dangerous attraction to children.
- Remove the door(s) of any appliance that is not in use, even if it is being discarded.
WARNING

Risk of child entrapment

Child entrapment and suffocation are not problems of the past. Junked or abandoned appliances are still dangerous – even if they will sit for “just a few days”. If you are getting rid of your old appliance, please follow the instructions below to help prevent accidents.

We strongly encourage responsible appliance recycling/disposal methods. Check with your utility company or visit www.recyclemyoldfridge.com for more information on recycling your old appliance.

Before you throw away your old appliance:

• Remove door.
• Leave shelves in place so children may not easily climb inside.
• Have the refrigerant removed by a qualified technician.

WARNING

Avoid fire hazard or electric shock. Do not use an extension cord or an adapter plug. Do not remove any prong from power cord.

Electrical Information

These guidelines must be followed to ensure that safety mechanisms in the design of this appliance will operate properly.

• The unit must be plugged into its own dedicated 115-volt, 60-Hz., 15-Amp, AC only electrical outlet. The power cord of the appliance is equipped with a three-prong grounding plug for your protection against electrical shock hazards. It must be plugged directly into a properly grounded three-prong receptacle. The receptacle must be installed in accordance with the local codes and ordinances. Consult a qualified electrician. Receptacles protected by Ground Fault Circuit Interrupters (GFCI) are NOT RECOMMENDED. Do NOT use an extension cord or adapter plug.

• If the power cord is damaged, it should be replaced by an authorized service technician to prevent any risk.
• Never unplug the appliance by pulling on the power cord. Always grip the plug firmly, and pull straight out from the receptacle to prevent damaging the power cord.
• Unplug the unit before cleaning and before replacing a light bulb to avoid electrical shock.
• Performance may be affected if voltage varies by 10% or more. Operating the unit with insufficient power can damage the compressor. Such damage is not covered under the warranty.
• Do not plug the unit into an electrical outlet controlled by a wall switch or pull cord to prevent the appliance from being turned off accidentally.

IMPORTANT

To disconnect power to the unit, unplug the unit or switch the breaker that supplies power to the unit to the off position.
Understanding Features and Terms

Your Frigidaire appliance is designed for optimal convenience and storage flexibility. The illustration below is provided to assist you with familiarizing yourself with product features and terminology.

**NOTE**

Features may vary according to model.
This Use & Care Guide provides general operating instructions for your model. Use the unit only as instructed in this Use & Care Guide. Before starting the appliance, follow these important first steps.

**Location**

- Choose a place that is near a grounded electrical outlet. **Do Not** use an extension cord or an adapter plug.
- If possible, place the unit out of direct sunlight and away from the range, dishwasher or other heat sources.
- Install the appliance on a floor that is level and strong enough to support the unit fully loaded.

**Required Tools**

You will need the following tools:

- Phillips™ Head or #2 Square Drive Head
- Socket Wrench Set
- Adjustable Wrench
- ⅜” Fixed Wrench

**Installation**

**Installation clearances:**

- Allow the following clearances for ease of installation, proper air circulation, and plumbing and electrical connections:
  - Sides - 3/8 inch
  - Top and Back - 1 inch
- Allow for trim kit if it is to be installed with the unit.

**NOTE**

If your unit is placed with the door hinge side against a wall, you may have to allow additional space so the door can be opened wider.

**CAUTION**

**DO NOT** install the appliance where the temperature will drop below 55°F (13°C) or rise above 110°F (43°C). The compressor will not be able to maintain proper temperatures inside the unit.

**DO NOT** block the kick plate on the lower front of your appliance. Sufficient air circulation is essential for the proper operation of your unit.

**NOTE**

The exterior walls of the appliance may become quite warm as the compressor works to transfer heat from the inside. Temperatures as much as 30°F warmer than room temperature can be expected.
Door Handle Mounting Instructions

1. Remove handle from carton and any other protective packaging.

2. Position handle end caps over upper and lower pre-installed shoulder bolts (A) that are fastened into door, ensuring the holes for the set screws are facing towards the outside of door if a single unit installation or the refrigerator door (if installing the matching refrigerator).

3. While holding handle firmly against door, fasten upper and lower Allen set screws (B) with supplied Allen wrench.

4. Repeat steps 2 and 3 to install handle (if installing the matching refrigerator). Ensure the holes for the set screws are facing towards the refrigerator door.

**NOTE**

All set screws should be tightened and sub-flush (Allen set screw should be seated just below the surface of the end cap) of handle end cap. The end caps should be drawn tight to door with no gaps.
Kick Plate Removal

To remove the kick plate, use a Phillips head screwdriver and remove the two screws holding the kick plate to the cabinet. Then pull the kick plate away from the unit.

Leveling

Rest all bottom corners firmly on a solid floor. The floor must be strong enough to support a fully loaded appliance.

It is VERY IMPORTANT for your unit to be level in order to function properly. If the appliance is not leveled during installation, the door may be misaligned and not close or seal properly, causing cooling, frost or moisture problems.

To Level the Appliance:

While unit is laying on its back, note the location of the 4 leg levelers installed at each corner. These leg levelers will be used to level the unit and to adjust the height. Use a carpenter’s level to level the appliance from front to back and side to side. Adjust the plastic leveling feet in front, ½ bubble higher, so that the door closes easily when left halfway open.

Leveling Instructions for Matching Tall Refrigerator/Freezer Pair:

- Level door of first unit using all four levelers and slide unit into place. Recheck for levelness and adjust if necessary.
- Measure distance from floor to bottom of door on first unit. Adjust and level second unit so door height matches.

Leg Level Adjustments:

- One full turn of all four leg levelers will raise door 5/32”.
- Slide second unit into place leaving a minimum gap of 3/16” between units for door swing clearance.
- This last step may require at least one extraction of the second unit to properly align units in a “built-in” application.

Leveling Door with Adjustable Hinge

Use the lower hinge adjustment to fine tune the door height and for final cabinet spacing. Use a 7/16” socket or wrench to adjust the screw at the bottom of the lower hinge.

Adjusting Doors for Matching Tall Refrigerator/Freezer Pair

The doors may also be adjusted side to side with the slotted hinge for aligning the doors parallel to each other. Loosen the two bolts with a 3/8” wrench and one screw with a Phillips screwdriver. Shift the doors until parallel, then retighten the screw and bolts securely. (See illustration below.)

Lower Hinge Adjustment for Leveling the Doors of the Matching Tall Refrigerator/Freezer Pair

To level the doors using the adjustable lower hinge (some models):

1. If the refrigerator door is lower than the freezer door, raise the refrigerator door by turning the adjustment screw clockwise using a 7/16” socket wrench. (See illustration below.)

2. If the freezer door is lower than the refrigerator door, raise the freezer door by turning the adjustment screw clockwise using a 7/16” socket wrench. (See illustration below.)
Setting the PRO-SELECT™ Electronic Control

Cool Down Period

For safe food storage, allow 4 hours for the appliance to cool down completely. The unit will run continuously for the first several hours.

Pro-Select™ Electronic Control

The Pro-Select™ Electronic Control is located inside the appliance. Temperature is factory preset to provide satisfactory food storage temperatures. However, the temperature control is adjustable to provide a range of temperatures for your personal satisfaction.

To adjust the temperature setting, press the UP (▲) key for warmer temperature and DOWN (▼) key for colder temperature on the control panel. Allow several hours for the temperature to stabilize between adjustments. The unit can be adjusted between -10°F (-23°C) and 10°F (-12°C). By pressing the TEMP MODE key, the temperature display will toggle between °F and °C.
PRO-SELECT™ Electronic Control Features

Replace Air Filter

When the “REPLACE AIR FILTER” LED is illuminated yellow, the air filter needs to be replaced. The control will signal for air filter replacement after 3600 hours of refrigerator operation. After replacing the air filter, reset the air filter timer by pressing the AIR FILTER key for 3 seconds. The “REPLACE AIR FILTER” LED will be illuminated green for 3 seconds, confirming a timer reset.

Control Lock

To disable the keypads on the control, begin by pressing the CONTROL LOCK key for 3 seconds until “LO” is displayed for 1 second. With the control locked, when keys are pressed on the control panel, “LO” will be displayed. To unlock the control, press the CONTROL LOCK key for 3 seconds. The display will show “UL” for 1 second.

Power Fail

The POWER FAIL indicator light informs you that due to a power failure, the cabinet temperature exceeded 23°F (-5°C). If the power failure lasted more than 1 hour, the display alternates between showing the power failure duration (Hours and DURATION LED illuminate in the display) and the cabinet temperature (°F or °C illuminates) every ½ second. This safety feature will aid in determining what food spoilage action to take.

The Power Fail indicator light and duration display can be turned off by pressing Alert Reset.

To turn the appliance OFF, press the UP (▲) key until the warmest temperature setting of 10°F (-12°C) shows in the display. Then press the UP (▲) key 3 times within 3 seconds to turn the unit OFF. The display will then show “OF”. To turn the unit back ON, press the DOWN (▼) key 3 times within 3 seconds. The control will then display “10°F (-12°C)” and may be adjusted to the desired temperature.
SABBATH MODE

The Sabbath mode is a feature that disables portions of the refrigerator and its controls in accordance with observance of the weekly Sabbath and religious holidays within the Orthodox Jewish community.

To initiate or exit Sabbath Mode, press and hold the CONTROL LOCK and TEMP MODE keys for 3 seconds. Then “Sb” will be displayed on the control panel indicating that the unit is in Sabbath mode.

In the Sabbath mode, the High Temp alarm is active for health reasons. If a high temperature alarm is activated during this time, for example due to a door left ajar, the alarm will sound for about 10 minutes. The alarm will then silence on its own and a “high temp” icon will be displayed on the control panel. The high temp icon will continue to display even if the door is closed until Sabbath mode is exited and the icon reset.

For further assistance, guidelines of proper usage and a complete list of models with the Sabbath feature, please visit the web at http:/www.star-k.org.

NOTE: While in Sabbath mode, neither the lights nor the control panel will work until Sabbath mode has been deactivated.

The unit stays in Sabbath mode after a power failure recovery. It must be deactivated with the buttons on the control panel.

ALERTS

There are four possible conditions that will cause the alert tone to sound.

High Temp Alert

If the temperature inside the cabinet exceeds 23°F (-5°C), the HIGH TEMP LED will illuminate, and after 1 hour, the HIGH TEMP Alarm will sound and the cabinet temperature is shown in the display. The LED and temperature alert will remain active until the cabinet temperature is below 23°F (-5°C).

The audible alert can be turned off by pressing ALERT RESET key.

Door Ajar Alert

This alert will sound to alert you that the door has been open for 5 minutes or more. The DOOR AJAR LED will illuminate and the audible alert will sound until the door is closed.

The audible alert can be turned off by pressing the ALERT RESET key or by closing the door. If the door is ajar for 15 minutes, the interior light will turn off.
**Temp Sensing Error Alert**

The sensor alert signals you that a problem exists with a temperature sensor. The audible alarm will sound after 1 hour and the display will alternate between “E8” or “E9” and -10ºF (-23°C) at half-second intervals. The control will then enter a mode that runs the unit in a manner that maintains the factory set cabinet temperature.

The audible alert can be turned off by pressing the ALERT RESET key.

**Stuck Key Alert**

The stuck key alert will sound if the control reads a keypress for longer than 30 seconds. The audible alert will sound and will be limited to one minute and will stop automatically. The display will alternate between “E7” and -10ºF (-23°C) at half-second intervals, and the control will run the appliance continuously until the condition is resolved.

The audible alert can be turned off by pressing the ALERT RESET key.

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**CHANGING THE FILTER**

**PURE ADVANTAGE™ Air Filter**

Your new Pure Advantage air filter is located inside one of the 2-Liter Door Bins. The air filter cover is located on the upper right side of the control box. In general, you should change the air filter with Part Number “EAFCBF” every six months to ensure optimal filtering of freezer odors. The replacement air filter can be purchased on the Frigidaire website (http://frigidaire.stores.yahoo.net) or call toll free in the U.S. and Canada: 1-800-599-7569. Your electronic control is equipped with a Replace Filter indicator to remind you to change your filter. See **ELECTRONIC CONTROL** section.

**To Install Or Replace The Air Filter**

- Pull down on the front of the Pure Advantage™ air filter cover to release the hinged bottom cover.
- Allow bottom cover to swing open and then remove the old filter and discard it.
- Unpackage the new filter and place it inside the hinged bottom cover of the housing.
- Push the hinged bottom cover upward until the tab snaps into closed position.

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Open Air Filter Cover

Remove Air Filter
**CONNECTING WATER SUPPLY**

**WARNING**
To avoid electric shock, which can cause death or severe personal injury, disconnect the freezer from electrical power before connecting a water supply line to the freezer.

**CAUTION**
- Copper or Stainless Steel braided tubing is recommended for the water supply line. Water supply tubing made of ¼ inch plastic is not recommended to be used. Plastic tubing greatly increases the potential for water leaks, and the manufacturer will not be responsible for any damage if plastic tubing is used for the supply line.
- DO NOT install water supply tubing in areas where temperatures fall below freezing.
- Chemicals from a malfunctioning softener can damage the ice maker. If the ice maker is connected to soft water, ensure that the softener is maintained and working properly.

**NOTE**
Ensure that your water supply line connections comply with all local plumbing codes.

**Before Installing The Water Supply Line, You Will Need:**
- Basic Tools: adjustable wrench, flat-blade screwdriver, and Phillips™ screwdriver.
- Access to a household cold water line with water pressure between 30 and 100 psi.
- A water supply line made of ¼ inch (6.4 mm) OD, copper or stainless steel tubing. To determine the length of tubing needed, measure the distance from the ice maker inlet valve at the back of the freezer to your cold water pipe. Then add approximately 7 feet (2.1 meters), so the freezer can be moved out for cleaning (as shown).
- A shutoff valve to connect the water supply line to your household water system. DO NOT use a self-piercing type shutoff valve.
- A compression nut and ferrule (sleeve) for connecting a copper water supply line to the ice maker inlet valve.

**To Connect Water Supply Line To Ice Maker Inlet Valve:**

1. Disconnect appliance from electric power source.
2. Place end of water supply line into sink or bucket. Turn ON water supply and flush supply line until water is clear. Turn OFF water supply at shutoff valve.
3. Remove plastic cap from water valve inlet and discard cap.
4. If you use **copper tubing** - Slide brass compression nut, then ferrule (sleeve) onto water supply line. Push water supply line into water valve inlet as far as it will go (¼ inch / 6.4 mm). Slide ferrule (sleeve) into valve inlet and finger tighten compression nut onto valve. Tighten another half turn with a wrench; DO NOT overtighten. See Figure A.

   If you use **stainless steel tubing** - The nut and ferrule are already assembled on the tubing. Slide compression nut onto valve inlet and finger tighten compression nut onto valve. Tighten another half turn with a wrench; DO NOT overtighten. See Figure B.
5. With steel clamp and screw, secure water supply line (copper tubing only) to rear panel of freezer as shown.

6. Coil excess water supply line (copper tubing only), about 2½ turns, behind freezer as shown and arrange coils so they do not vibrate or wear against any other surface.

7. Turn ON water supply at shutoff valve and tighten any connections that leak.

8. Reconnect freezer to electrical power source.

9. To turn ice maker on, lower wire signal arm (side-mounted) or set the ice maker’s On/Off power switch to the “I” position (rear-mounted).

**NOTE**

Check with your local building authority for recommendations on water lines and associated materials prior to installing your new freezer. Depending on your local/state building codes, Frigidaire recommends for homes with existing valves its Smart Choice® water line kit 5305513409 (with a 6 ft. Stainless Steel Water Line) and for homes without an existing valve, Frigidaire recommends its Smart Choice® water line kit 5305510264 (with a 20 ft. Copper Water Line with self-tapping saddle valve). Please refer to http://frigidaire.stores.yahoo.net for more information.
If your freezer has an automatic icemaker, it will provide a sufficient supply of ice for normal use. During the initial startup of your freezer, however, no ice will be produced during the first 24 hours of operation.

Automatic ice makers are also optional accessories that may be installed in some models at any time. Call your local dealer for information.

**Turning Your Ice Maker On**

After the plumbing connections have been completed, the water supply valve must be opened. Place the ice container under the ice maker, pushing it as far back as possible. Lower the wire signal arm to its “down” or ON position. New plumbing connections may cause the first production of ice cubes to be discolored or have an odd flavor. These first cubes should be discarded until the cubes produced are free of discoloration and taste.

**Turning Your Ice Maker Off**

To stop the ice maker, lift the wire signal arm until it clicks and locks in the “up” or OFF position. The ice maker also turns off automatically when the ice container is full. If your model has an adjustable freezer shelf, place the shelf in the lower position, so that the wire signal arm will hit the ice when the container is full.

**Ice Maker Tips**

- If the ice maker will be turned off for a long period of time, turn the water supply valve to the closed position.
- Ice cubes stored too long may develop an odd flavor. Empty the ice container and ensure that the wire signal arm is in its “down” or ON position. The ice maker will then produce more ice.
- Occasionally shake the ice container to keep ice separated.
- Keep the wire signal arm in its “up” or OFF position until the freezer is connected to the water supply or whenever the water supply is turned off.
- The following sounds are normal when the ice maker is operating:
  - Motor running
  - Ice loosening from tray
  - Ice dropping into ice container
  - Running water
  - Water valve opening or closing

**IMPORTANT**

Your ice maker is shipped with the wire signal arm in the ON position. To ensure proper function of your ice maker, hook up water supply immediately or turn ice maker OFF by lifting the wire signal arm until it clicks and locks in the UP position.

Check the leveling bracket on the ice maker to ensure the ice maker is level. If the gap between the freezer wall and the ice maker is the same at top and bottom, then ice maker is level. If the ice maker is not level, loosen the screw and slide the bracket to the correct position to make it level. Retighten the screw. You will need a ¼ inch socket wrench for this task.

**CAUTION**

- DO NOT place the ice container in dishwasher.
- Wash the ice container in warm water with mild detergent. Rinse well and dry.
- Stop the ice maker when cleaning the freezer and during vacations.
Mid-Level Lighting (some models)
The mid level and upper level lighting comes on automatically when the door is opened.

**IMPORTANT**

To disconnect power to the unit, unplug the unit or switch the breaker that supplies power to the unit to the off position. Replace the old bulb with a bulb of the same wattage.

To replace the light bulb:

1. Turn the temperature control to OFF and unplug the electrical cord.
2. Remove the lens from the lamp housing by unsnapping it from the lamp housing using your fingers or a screwdriver. Be careful not to break the locking tabs on the lamp housing.
3. Replace the old bulb with a bulb of the same type and wattage.
4. To replace the lens, snap one side of the lens opening to the tab on the lamp housing. Then carefully attach the other side.

**NOTE**

LED lights are in series, so if one is bad or unplugged, several lights may not light up.

Upper-Level Lighting (some models)
The upper level lighting comes on automatically when the door is opened.

To replace the light bulbs:

**IMPORTANT**

To disconnect power to the unit, unplug the unit or switch the breaker that supplies power to the unit to the off position. Replace the old bulb with a bulb of the same wattage.

1. To replace the light bulb, turn the temperature control to OFF and unplug the electrical cord.
2. Remove the light shield by pushing in on the sides where the two tabs are located in the back, and then rotate the light shield down and out.
3. Replace the old bulb with a bulb of the same type and wattage.
4. When replacing the light shield, insert the three tabs in the front of the light shield into the slots in the control box and then rotate the rear upward until the two retaining latches lock into place.
**STORAGE FEATURES**

**SpaceWise™ Glass Shelves**
Multi-position adjustable slide out glass shelves can be moved to any position for larger or smaller packages. The shipping spacers that stabilize the shelves for shipping may be removed and discarded.

To Adjust The Shelves
- Lift front edge up.
- Pull shelf out.
- Replace the shelf by inserting the hooks at rear of the shelf into the wall bracket. Lower the shelf into the desired slots and lock into position.

**Freezer Baskets**
The freezer baskets are ideal for large items or items that do not store well on the shelves.

To remove the Mid Level and Tall Lower Basket:
Pull the basket to be removed out until the slide is fully extended. Pull the basket upwards to release the basket from the retaining clips on the basket glides.

**Adjustable Two-Liter Door Bins**
This model is equipped with adjustable door bins that can be moved to suit individual needs.

To Move Door Bins:
- Lift the bin straight up.
- Remove the bin.
- Place the bin in desired position.
- Lower the bin onto supports until locked in place.

**Full-Width Door Bins**
The full width door bin is especially designed to hold large containers or freezer bags. The full width bins are removed in the same manner as the adjustable two-liter door bins.

**Soft Freeze Zone**
Soft Freeze Zone is specifically designed to maintain a higher temperature than the rest of the freezer to store products such as ice cream.

**Ideas for Storing Foods**

**Meat**
Wrap raw meat and poultry securely so leakage and contamination of other foods or surfaces does not occur.

**ENERGY-SAVING TIPS**

- Locate the appliance in the coolest part of the room, out of direct sunlight, and away from heating ducts or registers. Do not place the unit next to heat-producing appliances such as a range, oven, or dishwasher. If this is not possible, a section of cabinetry or an added layer of insulation between the two appliances will help the unit operate more efficiently.

- Level unit so that the door closes tightly.

- Refer to the “SETTING THE TEMPERATURE CONTROL” section for the suggested temperature control settings.

- Do not overcrowd the appliance or block cold air vents. Doing so causes the unit to run longer and use more energy.

- Cover foods and wipe containers dry before placing them in the appliance. This cuts down on moisture build-up inside the unit.

- Organize the appliance to reduce door openings. Remove as many items as needed at one time and close the door as soon as possible.
Keep your appliance clean to prevent odor build-up. Wipe up any spills immediately and clean at least twice a year. Never use metallic scouring pads, brushes, abrasive cleaners or strong alkaline solutions on any surface. Do not wash any removable parts in a dishwasher. Always unplug the electrical power.

**CAUTION**

- When moving the unit, pull straight out. Do not shift the appliance from side to side as this may tear or gouge the floor covering.
- Damp objects stick to cold metal surfaces. Do not touch interior metal surfaces with wet or damp hands.

**Vacation and Moving Tips**

**Short Vacations:**

- Leave the unit operating during vacations of less than three weeks.

**Long Vacations:**

If the appliance will not be used for several months:

- Remove all food and unplug the power cord.
- Clean and dry the interior thoroughly.
- Leave the door open slightly, blocking it open if necessary, to prevent odor and mold growth.

**Moving:** When moving the unit, follow these guidelines to prevent damage:

- Disconnect the power cord plug from the wall outlet.
- Remove foods, then defrost, and clean the appliance.
- Secure all loose items such as base panel, baskets, and shelves by taping them securely in place to prevent damage.
- In the moving vehicle, secure unit in an upright position to prevent movement. Also protect outside of the appliance with a blanket, or similar item.

**NOTE**

- Turning the temperature control to “OFF” (See ELECTRONIC CONTROL section) turns off the compressor, but does not disconnect electrical power to the lights or other electrical components. Unplug the unit or switch the breaker that supplies power to the unit to the off position.
- Do not use razor blades or other sharp instruments which can scratch the appliance surface when removing adhesive labels. Any glue left from tape or labels can be removed with a mixture of warm water and mild detergent, or, touch the glue residue with the sticky side of tape you have already removed. Do not remove the serial plate.
## Care and Cleaning Chart

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<td>• Stainless Steel Cleaners</td>
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<td></td>
<td></td>
<td>• Wash the rest of the cabinet with warm water and mild liquid detergent. Rinse well, and wipe dry with a clean soft cloth.</td>
</tr>
</tbody>
</table>

**NOTE:** If using stainless steel cleaners, always follow manufacturer's instructions.
BEFORE YOU CALL

1-800-944-9044 (United States)  
1-800-265-8352 (Canada)  

Before calling for service, review this list. It may save you time and expense. This list includes common occurrences that are not the result of defective workmanship or materials in this appliance.

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>CAUSE</th>
<th>CORRECTION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>APPLIANCE OPERATION</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| Appliance does not run. | • Appliance is plugged into a circuit that has a ground fault interrupt.  
• Temperature Control is in the OFF position.  
• Appliance may not be plugged in or plug is loose.  
• House fuse blown or tripped circuit breaker.  
• Power outage. | • Use another circuit. If you are unsure about the outlet, have it checked by a certified technician.  
• See ELECTRONIC CONTROL section.  
• Ensure plug is tightly pushed into outlet.  
• Check/replace fuse with a 15-amp time-delay fuse. Reset circuit breaker.  
• Check house lights. Call local electric company. |
| Appliance runs too much or too long. | • Room or outside weather is hot.  
• Appliance has recently been disconnected for a period of time.  
• Large amounts of warm or hot food have been stored recently.  
• Door is opened too frequently or too long.  
• Door may be slightly open.  
• Temperature control is set too low.  
• Gaskets are dirty, worn, cracked, or poorly fitted. | • It’s normal for the appliance to work longer under these conditions.  
• It takes 24 hours for the appliance to cool down completely.  
• Warm food will cause appliance to run more until the desired temperature is reached.  
• Warm air entering the appliance causes it to run more. Open door less often.  
• See “DOOR PROBLEMS”.  
• Turn control knob to a warmer setting. Allow several hours for the temperature to stabilize.  
• Clean or change gasket. (See Care and Cleaning Chart). Worn, cracked or poorly fitting gaskets should be replaced. |
| **APPLIANCE TEMPERATURES** | | |
| Interior appliance temperature is too cold. | • Temperature control is set too low. | • Set control to a warmer setting. Allow several hours for temperature to stabilize. |
| Temperature inside appliance is too warm. | • Temperature control is set too warm.  
• Door is opened too frequently or too long.  
• Door may not be seating properly.  
• Large amount of warm or hot food has been stored recently.  
• Unit has recently been disconnected for a period of time. | • Turn control to a colder setting. Allow several hours for temperature to stabilize.  
• Warm air enters the appliance every time the door is opened. Open door less often.  
• See “DOOR PROBLEMS”.  
• Wait until the appliance has had a chance to reach its selected temperature.  
• Appliance requires 24 hours to cool down completely. |
## BEFORE YOU CALL

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>CAUSE</th>
<th>CORRECTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;LO&quot; is displayed on control.</td>
<td>• Control has been locked.</td>
<td>• Press the CONTROL LOCK key for three seconds to unlock.</td>
</tr>
<tr>
<td>&quot;E7&quot;, &quot;E8&quot;, &quot;E9&quot; is displayed on control.</td>
<td>• The control has registered an error code.</td>
<td>• For toll-free telephone support in the U.S. and Canada: 1-800-374-4432</td>
</tr>
<tr>
<td>&quot;Sb&quot; is displayed on control.</td>
<td>• The control is in Sabbath Mode.</td>
<td>• Pressing the CONTROL LOCK and TEMP MODE keys to exit Sabbath Mode.</td>
</tr>
</tbody>
</table>

### SOUND AND NOISE

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Correction</th>
</tr>
</thead>
<tbody>
<tr>
<td>Louder sound levels whenever appliance is on.</td>
<td>• Modern freezers have increased storage capacity and more stable temperatures. They require heavy-duty compressors.</td>
<td>• This is normal. When the surrounding noise level is low, you might hear the compressor running while it cools the interior.</td>
</tr>
<tr>
<td>Popping or cracking sound when compressor comes on. Bubbling or gurgling sound.</td>
<td>• Metal parts undergo expansion and contraction, as in hot water pipes. • Refrigerant (used to cool refrigerator) is circulating throughout the system.</td>
<td>• This is normal. Sound will level off or disappear as appliance continues to run. • This is normal.</td>
</tr>
<tr>
<td>Vibrating or rattling noise.</td>
<td>• Appliance is not level. It rocks on the floor when it is moved slightly. • Floor is uneven or weak. • Appliance is touching the wall.</td>
<td>• Level the appliance. Refer to “Leveling” in the INSTALLATION section. • Ensure floor can adequately support the appliance. Level the appliance by putting wood or metal shims under part of the appliance. • Re-level appliance or move appliance slightly. Refer to “Leveling” in the INSTALLATION section.</td>
</tr>
</tbody>
</table>

### WATER / MOISTURE / FROST INSIDE APPLIANCE

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Correction</th>
</tr>
</thead>
<tbody>
<tr>
<td>Moisture forms on inside appliance walls.</td>
<td>• Weather is hot and humid, which increases internal rate of frost buildup. • Door is slightly open. • Door is kept open too long.</td>
<td>• This is normal. • See DOOR PROBLEMS. • Open the door less often.</td>
</tr>
</tbody>
</table>

### ODOR IN APPLIANCE

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Correction</th>
</tr>
</thead>
<tbody>
<tr>
<td>Odors in appliance.</td>
<td>• Interior needs to be cleaned. • Foods with strong odors are in the appliance.</td>
<td>• Clean interior with sponge, warm water, and baking soda. Replace air filter. • Cover the food tightly.</td>
</tr>
</tbody>
</table>

### DOOR PROBLEMS

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Correction</th>
</tr>
</thead>
<tbody>
<tr>
<td>Door will not close.</td>
<td>• Appliance is not level. It rocks on the floor when it is moved slightly. • Floor is uneven or weak.</td>
<td>• This condition can force the cabinet out of square and misalign the door. Refer to “Leveling” in the INSTALLATION section. • Ensure floor can adequately support appliance. Level the appliance by putting wood or metal shims under part of the appliance.</td>
</tr>
</tbody>
</table>

### LIGHTING PROBLEMS

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Correction</th>
</tr>
</thead>
<tbody>
<tr>
<td>Light bulb is not on.</td>
<td>• The light bulb is burned out. • No electric current is reaching the appliance. • Control is in Sabbath mode (Sb is displayed on control).</td>
<td>• Follow directions under INTERIOR LIGHTING section. • See “APPLIANCE DOES NOT RUN”. • Depress TEMP MODE key and CONTROL LOCK key for 3 seconds.</td>
</tr>
</tbody>
</table>
Your appliance is covered by a one year limited warranty. For one year from your original date of purchase, Electrolux will pay all costs for repairing or replacing any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used and maintained in accordance with the provided instructions.

Exclusions

This warranty does not cover the following:

1. Products with original serial numbers that have been removed, altered or cannot be readily determined.
2. Product that has been transferred from its original owner to another party or removed outside the USA or Canada.
3. Rust on the interior or exterior of the unit.
4. Products purchased “as-is” are not covered by this warranty.
5. Food loss due to any refrigerator or freezer failures.
6. Products used in a commercial setting.
7. Service calls which do not involve malfunction or defects in materials or workmanship, or for appliances not in ordinary household use or used other than in accordance with the provided instructions.
8. Service calls to correct the installation of your appliance or to instruct you how to use your appliance.
9. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it is shipped from the factory.
10. Service calls to repair or replace appliance light bulbs, air filters, water filters, other consumables, or knobs, handles, or other cosmetic parts.
11. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
12. Damages to the finish of appliance or home incurred during installation, including but not limited to floors, cabinets, walls, etc.
13. Damages caused by: services performed by unauthorized service companies; use of parts other than genuine Electrolux parts or parts obtained from persons other than authorized service companies; or external causes such as abuse, misuse, inadequate power supply, accidents, fires, or acts of God.

DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

CUSTOMER’S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. CLAIMS BASED ON IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW, BUT NOT LESS THAN ONE YEAR. ELECTROLUX SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN LIMITED WARRANTY OR ANY IMPLIED WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES, SO THESE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WRITTEN WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

If You Need Service

Keep your receipt, delivery slip, or some other appropriate payment record to establish the warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. Service under this warranty must be obtained by contacting Electrolux at the addresses or phone numbers below.

This warranty only applies in the USA and Canada. In the USA, your appliance is warranted by Electrolux Major Appliances North America, a division of Electrolux Home Products, Inc. In Canada, your appliance is warranted by Electrolux Canada Corp. Electrolux authorizes no person to change or add to any obligations under this warranty. Obligations for service and parts under this warranty must be performed by Electrolux or an authorized service company. Product features or specifications as described or illustrated are subject to change without notice.